

# QUALITY POLICY

## HPV ENGINEERING, s.r.o.

### RELATIONSHIP WITH THE CUSTOMERS

- The high quality level of our services is the most important basis for the long-term development of our company. The primary idea is continuous satisfaction of our customers' requirements. Our objective is to rank among the best companies in our product segment with regard to high product quality and services provided.

### RELATIONSHIP WITH EMPLOYEES

- The quality and responsible work done by each employee is a guarantee of company success.
- Our employees are selected based on professional but also higher moral qualities.
- The basis of the system is a professionally strong, stabilized and satisfied team of employees.

### RELATIONSHIP WITH SUPPLIERS

- All our suppliers are capable of making deliveries precisely according to our needs and specifications within set deadlines.
- We require our suppliers also to be our partners at the same level of quality assurance.
- Our suppliers are mainly manufacturers or importers of industrial components from the EU countries.
- Quality certificates and authorization to sell goods in the Czech and foreign markets are a matter of course.

### MARKET RELATIONS

- All the processes are provided in compliance with the applicable legislative, health, hygiene, safety and ecological conditions, which are stipulated by the applicable legislation of the Czech Republic.
- The company provides the necessary support to secure all processes, their measurement, monitoring and analysis, in order to achieve the planned results and continuous improvement.
- The company ensures the optimal provision and utilisation of the necessary resources.

### CONTINUOUS IMPROVEMENT

- By this approved and declared quality policy, we build on the continuous improvement of the established system.
- Changes in the organization and management are focused on improvement of the quality of the company's products. We comprehend quality improvement as a permanent and systematic process.

**The company management is committing itself to regularly verify the functionality of the system and provide all the essential resources for its efficient functioning.**

Prague, 05/01/2017

Ing. Michal Pokorný

Executive Officer



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